

Establish customer relationship

A Customer (trading) relationship is required to do business with Gasunie via the SAP Business Network (SBN). This relationship is required for both 'Enterprise' and 'Standard' SBN accounts.

For the majority of suppliers the acceptance of the new trading relationship will take place automatically. Should this not be the case, please follow the steps below.

When you receive a customer relationship request from Gasunie by e-mail:

- ❖ Log in to your SBN account (formerly Ariba) via the SBN
- ❖ Check if the trading relationship has been established, if not, follow the steps below
- ❖ Click on accept customer relationship under the heading 'pending'
- ❖ The business relationship is (re)established with Gasunie
- ❖ You will receive your new POs (and outstanding old POs with new reference) in your SBN account

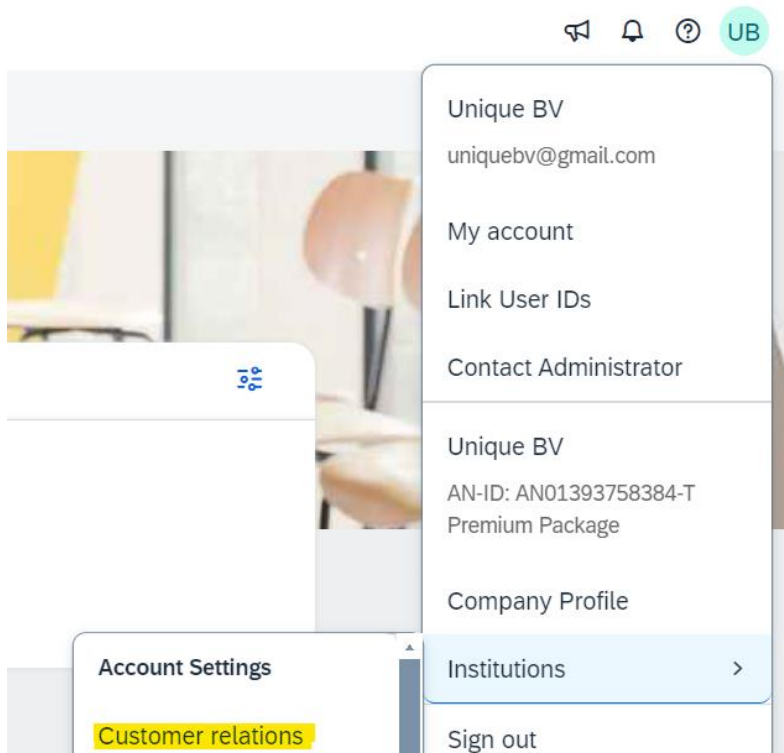
The above steps are explained in more detail below with the help of screenshots.

Step 1

Log in to service.ariba.com as supplier.

Step 2

After logging in to the SBN, click in the top right-hand corner on the initials, choose settings and then click on customer relations.



Step 3

Under the 'Customer relations' tab you can see the customers with whom you currently have a trading relationship.

If the customer is listed as 'Nederlandse Gasunie N.V.', then the new customer relationship has been established. This is shown in the image below. The customer 'Gasunie' is our current account which will be deactivated as of the 1st of October 2024.

☐	Klant	Network-ID	Soort relatie	Datum goedgekeurd
☐	Gasunie	AN01006414292	Handel	25 okt. 2019
☐	Nederlandse Gasunie N.V.	AN11179437784	Handel	9 apr. 2024

If 'Nederlandse Gasunie N.V.' is not listed here, the trading relationship must be established manually. The invitation will be visible under the heading 'Pending'.

Select the invitation from customer 'Nederlandse Gasunie N.V.' and click on 'confirm'. The trading relationship has now been established.

Account Settings

Customer relations Users The message Application Subscriptions Account registration

Current relationships

Potential relationships

I prefer to receive requests for relationships as follows:

☒ automatically accept all relationship requests ☐ manually review all relationship requests

To update

Current (1) Pending (0) Turned down (0)

Current costumers

Filter

Customers

Enter customer name or Network ID

+

To apply Reset

☐	Customer	Network-ID	Type of relationship
☐	Gasunie - TEST	AN01006414292-T	Trade